

## Report to Cabinet: Fees and Charges in Life Events 19 January 2012

### Bereavement Services: benchmarking

A comparison of our current and proposed fees with those of our nearest neighbours:

(A blank box indicates that fees are not comparable e.g. they do not offer all of the same service or prices were not easily accessible. Fees and charges are correct at time of researching either on the relevant website or speaking to a member of staff.)

	Current fees 2011/12	Proposed fees 2012/13	Worthing	Surrey and Sussex	Eastbourne	Downs Crematorium	Comments
<b>CREMATIONS</b>							
Monday to Friday Before 10am	£309	£328					Services before 10.00am are offered at a reduced rate
Monday to Friday After 10am	£373	£395	£561	£725	£530	£410	The proposed fees are below the other benchmarked fees.
Saturday, Sunday & Bank Holidays	£573	£607		Sat: £1087.50 Sun & BH: £1450		Sat: £598 Sun: £820	
Storage of cremated remains	£13	£15	£57		£40		Charge is per month.
Additional use of chapel	£120 (for 45 minutes)	£130 (for 45 minutes)	£51 (for 40 minutes)		£130 (For a maximum 30 minutes)	£203 (Sat: £615 Sun & BH: £820)	Different districts charge a range of fees for use of the chapel. This proposal is a realistic fee for an additional 45 minute slot in cases where facilities are required for longer than the initial 45 minutes.
<b>MEMORIALS</b>							
Lawn Grave: Right of Burial	£292	£410	£550 to £610 (Adur)		£685	£1575 to 1995	Other districts have a range of headstones prices and options which differ to BHCC range of services so it is not a straightforward comparison. The benchmarking shows the comparison mainly for Right of
Lawn Grave: Internment	£377	£500			Single: £715 Double: £790	£551 to £735	
Lawn Grave:	£885	£945			Varying prices		

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Headstone							Burial and internment.
Fluted receptacle vase	£10	£18			£15		Increase reflects cost of purchase BHCC.
Internment of cremated remains behind log	£57	£60	£88 for Internment (other crematorium)		£155	£85 in grave	The fees show the comparison for interring ashes from the cremation.
Memorial seat	£977	£1040	25 years inc plaque £1185 £394 for additional plaque				BHCC costs reflect purchase and maintenance costs. Other districts do not offer benches as a memorial.
<b>INTERMENT</b>							
<b>One internment</b>							
Monday to Friday	£377	£500	Not available- graves prepared for two internments as standard		£715	£551 to £735	
Saturday	£530	£700					
Sunday & Bank Holidays	£647	£860					
<b>Two internments</b>							
Monday to Friday	£487	£600	£965 burial only. Weekdays outside normal hours £95 additional		£790		These fees have not been adjusted to fall in line with other districts charges for a few years, and even after increasing the fees we are still below other areas.
Saturday	£530	£700					
Sunday & Bank Holidays	£647	£860					
<b>Three internments</b>							
Monday to Friday	£601	£700	Additional £165				Some districts only prepare the

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			for additional depth above 2				grave for up to two burials, where as we can accommodate three burials in the same plot.
Saturday	£530	£700					
Sunday & Bank Holidays	£647	£860					
<b>OTHER SERVICES</b>							
Registered change of ownership-Exclusive Rights of burial	£37	£47	£50		£50 Stat declaration £65	£55	The increase in fee reflects the increase in workload.
Biodegradeable coffins	£113	£150					The cost of the coffin to the customer can vary from £300 to £700 via the funeral director.
<b>MORTUARY FEES</b>							
Self Help Funerals- transport	New	TBA					New fee; more research required.
Medical students daily room hire , trainer and use of facilities	New	TBA					
Hire of conference room daily rate	New	TBA					
<b>GENEOLOGY – POSTAL ENQUIRIES</b>							
For undertaking a search of a named person	£10	£15	£15 Adur			£16 Search fee £16 Issue Certificate	Has not been reviewed for some time. Information for other districts was not available.
For undertaking a search of each subsequent person (per named person)	£5	£7.50					
For providing a plan of the cemetery, indicating the location of the grave-space	£4	£5			£5		

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For providing a colour digital image of the grave-space	£8	£15					Reflects costs
<b>GENEOLOGY – PERSONAL ENQUIRIES</b>							
For undertaking a search of a named person	£5	£7					Has not been reviewed for some time. Information for other districts was not available.
For undertaking a search of each subsequent person (per named person )	£3	£5					
For providing a plan of the cemetery, indicating the location of the grave-space	£4	£5					
For providing a plan of the cemetery, indicating the location grave-space	£8	£15					Reflects costs